



- [www.millenniumvets.co.uk](http://www.millenniumvets.co.uk)
- MILLENNIUM WAY, BRAINTREE, ESSEX, CM7 3GX
- 30 WEST STREET, COGGESHALL, ESSEX, CO6 1NS

## STAFF NEWS

### MVP Star of the Year

The Millennium Veterinary Practice Star of the Year is awarded to a member of staff for their outstanding contribution or act of kindness.



Aimee with Fox. Fox was brought into us with a severely damaged leg which could not be repaired. He had his leg amputated and went on to make a good recovery. Aimee's dedication and care played a big part in this.

The latest recipient is Veterinary Care Assistant, **Aimee Marsala**.

Aimee has been a devoted member of the team since 2005. She was chosen for not only all the care and dedication she gives our patients, but also for the smooth running of areas of the practice such as our very busy laboratory. Aimee is genuinely a lovely person to work with, she has an obvious passion for animals and nothing is too much trouble for her.

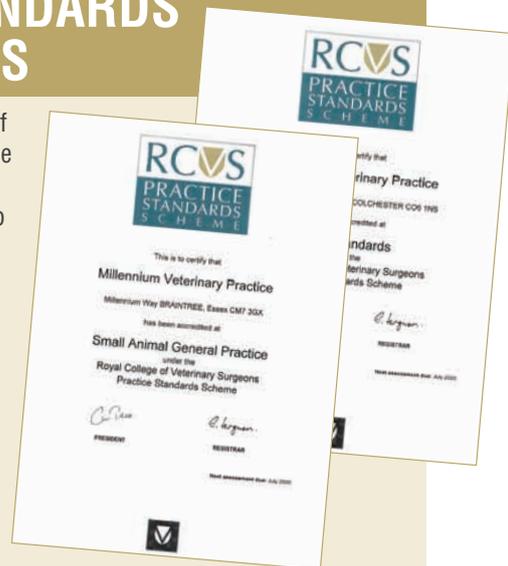
**Congratulations Aimee from all your MVP colleagues, you are a star!**



## RCVS PRACTICE STANDARDS INSPECTION SUCCESS

As voluntary members of the Royal College of Veterinary Surgeons Practice Standards Scheme we undergo rigorous assessment every four years to meet a range of standards and can also be subject to spot-checks. They are designed to reflect the requirements of a primary care practice which also aims to facilitate the achievement of high standards of clinical care. For us this also encompasses many of the facilities required for our veterinary nurse training practice status. Our recent successful Practice Standards inspection was followed by praise from the RCVS inspector, across all areas of the practice:

- clinical areas were spotlessly clean
- real attention to detail was seen throughout the practice
- everybody spoken to seemed very clear on their roles and responsibility within the practice and were very proud of the practice
- clinical governance and audit were well considered and there was plenty of evidence to demonstrate that this was being done routinely
- this is an exemplary practice



Director David Garrett commented,

“ The inspector was impressed with all aspects of the practice and particularly mentioned the outstanding attention to detail of staff in all areas, and the real sense of responsibility that we take for the impact of each member of staff's role on the patient/client experience. She also felt the genuine pride in what the practice achieves, which is rare in her experience. We are proud of our practice and are very pleased with the results of this inspection. ”



For more information on the RCVS Practice Standards Scheme visit [www.rcvs.org.uk](http://www.rcvs.org.uk)

## New Opening Times at Braintree

We have extended our opening hours on a Saturday at Braintree and will now be open from 8am – 6pm!



For an appointment please ring **01376 325511** or book online via our website [millenniumvets.co.uk](http://millenniumvets.co.uk)

### Braintree New Opening Times:

Mon – Wed, Fri: 8am – 8pm

Thurs: 8am – 6.30pm • Sat: 8am – 6pm

For emergencies outside of these hours please ring our normal number **01376 325511**

Do you like us?



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For further information contact the practice on **(01376) 325511**  
**24 Hour Emergency Service (01376) 325511**



PET DIALOG

Download the free PetDialog App, via Google Play or the App Store, and build your pet's history

Connect to us using our unique vetcode - MILLEN01 - to use all the app features.

- Set reminders for all your pet's appointments and treatments
- Build your pet's profile and keep all your pet's important information to hand
- Capture precious moments and add them to your pet's wall
- Track and map all your walks with your dog
- Carry out regular Quality of Life Assessments on your dog (available for cats soon)
- Have all our contact details to hand and receive updates and messages from us, straight to your device



FOR MORE INFORMATION PLEASE VISIT OUR WEBSITE OR RING US AND SPEAK TO A MEMBER OF THE RECEPTION TEAM.

## Booster alert!

### Kennel Cough – is your dog vaccinated?



As dogs go out and about more, so the risk of Kennel Cough rises. This very infectious cough is most commonly caused by a bacterium – *Bordetella* – and a mixture of viruses.

Affected pets typically show signs of a very harsh, hacking cough which usually develops over 24 hours and can often last for weeks.

Only intra-nasal Kennel Cough vaccine drops will give your dog protection against *Bordetella* and we strongly recommend that dogs are vaccinated before going into boarding kennels, or at other times when the disease is rife.

### Don't forget rabbits!



Did you know that mosquitoes and biting flies can spread the deadly Myxomatosis virus from the wild rabbit population (where it is endemic) to pet rabbits in your back garden?

However the good news is that we can vaccinate rabbits against **Myxomatosis** and **Viral Haemorrhagic Disease**, both of which can be deadly for rabbits. Contact us today for an appointment!

## Dog attacks are a real threat for our posties



Royal Mail's postmen and women deliver six days a week to more than 29 million addresses across the UK and dog attacks are a significant hazard with an average of seven staff attacks each day across the UK. These attacks rise during the school holidays and in the summer months when parents and children are at home with dogs – sometimes unsupervised in the garden or out on the street without restraint. The following advice is to help reduce the number of attacks:

- Ensure your dog is out of the way before the postman or woman arrives. Place your pet in the back garden or a far away room.
- If you have a back garden, please close off the access, in case your dog could get round to the front when the postman calls.
- Dog attacks can happen when you've opened the door to sign for an item. Please keep your dog in another room before answering the door and make sure children don't open the door, as dogs can push by them and attack.
- Give your dog some food or a toy to occupy them while your mail is being delivered.
- Wait 10 minutes after your mail has arrived to let your pet back into your hallway. Keep everything as calm and low-key as possible.
- If your dog likes to attack your mail consider installing a wire letter receptacle. It will protect your post, and your postman's fingers.
- If it's not practical for you to keep your dog away from a postman delivering your mail, please consider fitting a secure mailbox on the edge of your property.

If your dog bites someone on your own private land, e.g. in your garden, it is still a criminal offence and is treated seriously. If you are concerned about your dog's behaviour when postie comes to the door, please contact us for further advice.

## Make sure your pet's microchip details are correct



Recent surveys suggest that most of the dogs in the UK are now microchipped after it became a legal requirement in April last year. But out-of-date information remains an issue for dogs and cats, making it very difficult to reunite pets with their owners. We urge all owners to check their pet's details are correct. Visit [www.petlog.org.uk](http://www.petlog.org.uk) or contact us for further advice.